

FAQs – FREQUENTLY ASKED QUESTIONS

HOW DO I GET THERE?

You can find us in Cambo Beach Lane 341, Steung Thmey Village, Sangkat Svay Dangcum, 17252 Siem Reap, Cambodia. Tell your driver to call us (Tel. +855 96 283 2238) in case he has difficulties to find us or call us on WhatsApp: +62 857 3725 9200.

WHAT ARE THE TRADING HOURS?

Our regular hours are from 10am until 10pm. On „Special Moments“ days, these hours may change.

DO YOU DO HOTEL TRANSFERS?

Unfortunately we don't.

IS THERE PARKING AVAILABLE?

We have space for scooter/bike parking on site. You are able to be dropped off in a car. Only a very limited number of cars can be taken by our valet parking service.

IS THERE AN ENTRANCE FEE?

There is a USD 5.00 entrance fee.

IS RE-ENTRY ALLOWED? CAN YOU GO AND COME BACK IN THE SAME DAY?

Yes, it is. Let the staff know on the way out and they will mark you with a re-entry check stamp to prove that you have already paid the entrance fee.

ARE CHILDREN ALLOWED?

Basically we are a family friendly venue but please have in mind that any person under 18 years of age must be under constant supervision of an adult.

IS THERE A DRESS CODE?

We do not allow alcohol branded shirts or singlets. You have to be covered up appropriately when arriving at and leaving the CBC. We ask for consideration for the interests of neighboring residents.

DO YOU HAVE LOCKERS FOR CUSTOMERS?

Not at the time being but it is on our to-do list.

IS THERE SOMEWHERE TO STORE LUGGAGE?

There is limited space at the reservation desk for luggage storage. We take full care but no responsibility for your goods.

WHAT ABOUT THE PEOPLE WITH SPECIAL DIETARY REQUIREMENTS?

We have several options on our menu for vegetarian, gluten free and also for the halal food.

WHAT ENTERTAINMENT YOU HAVE?

We have DJs daily and throw the occasional party. Check out “LIVE THE MOMENTS” on our website for more information.

DO I NEED MY OWN TOWELS OR ARE THERE TOWELS PROVIDED?

We provide towels for hire for USD 2.50 however you are more than welcome to bring your own.

ARE THERE SHOWERS AVAILABLE?

We have showers for rinsing off after a swim. There is no shampoo or soap allowed so it is best to head back to the hotel for a proper wash.

IS THERE COVERAGE SHOULD IT RAIN?

We have plenty of undercover space for when it rains.

IS IT WHEELCHAIR ACCESSIBLE?

Yes, it is. The venue has very few stairs and a ramp where required.

HOW HIGH IS THE DIVING PLATFORM?

There are 2 heights: 3 metre and 5 metres for those over 150cm in height.

DO YOU DO LARGE BOOKINGS?

Yes we do! Jump online to book instantly, or contact reservations@cambobeach.com, Tel. +855 96 283 2238 or WhatsApp: +62 857 3725 9200 to secure your space in advance.

DO YOU TAKE ALL CREDIT/DEBIT CARDS?

We take Master & Visa cards only in venue.

WHAT DOES IT COST FOR A DAYBED?

Daybed rentals are USD 10.00 for regular daybed.

DO YOU NEED A RESERVATION?

You don't need a reservation, however we recommend daybed reservations to make sure that not all are occupied already when you arrive in the club.

HOW LONG CAN I HAVE THE DAYBED FOR?

You can have your daybed for as long as you are in the venue.

IF I HAVE A DAYBED, CAN I LEAVE THE VENUE AND COME BACK TO IT LATER ON?

Once you leave the venue your daybed will become available for others to use.